



## Our Time to Serve

**At Frederick Health Hospice, we are grateful to our United States veterans and their service to our country.**

**We are committed to serving those who served us. For veterans who are facing life-limiting illnesses:**

- We are committed to providing quality clinical, spiritual and psychosocial care.
- We are committed to supporting our veteran patients, their families and loved ones.
- We are committed to ensuring that veterans have access to benefits they are entitled to.
- We are committed to providing veteran-centered care that recognizes and honors the unique service and experiences of each military veteran.”



Frederick Health Hospice is a not-for-profit organization that is Medicare-certified, licensed by the state of Maryland and accredited by the Joint Commission.

**Your community Hospice since 1980.**

# Veteran's Program

*Serving Those Who Served Our Country*



240-566-3030  
1 Frederick Health Way | Frederick, MD 21701

[FrederickHealthHospice.org](http://FrederickHealthHospice.org)



## We Honor Veterans' End of Life Needs

Frederick Health Hospice is a 4 star national partner of We Honor Veterans, a pioneering campaign developed by the National Hospice and Palliative Care Organization in collaboration with the Department of Veterans Affairs.

- We will tailor our plans of care to reflect the needs of each of our veterans not only physically, but psychologically, emotionally and spiritually.
- Our staff receives specialized and ongoing training on issues of care particular to our veteran population to better understand and address their needs.
- Our Veteran Liaisons will help you navigate all of the veteran services you are entitled to.
- We can match you with a volunteer who is serving or has served the military, whenever possible.
- We will be there for your loved ones to offer support through all the stages of what remains of life and bereavement services after death, so you can rest assured that your loved ones will be taken care of.

**"I am so thankful for Frederick Health Hospice because of all they did for my dad and our entire family. They honored my dad's dedication to his country, helped him share his service memories, and kept him comfortable so he could enjoy his time with us. They also helped dad to get benefits he didn't know he was entitled to receive. I only wish we would have called them sooner."**

- A grateful family



## Serving Those Who Served Our Country

Care, Comfort and Hope for our Veterans

### What is the cost of hospice care to veterans and their families?

Medicare, Medicaid, TriCare and the VA cover 100% of costs with no out of pocket expenses to the veteran and family. Even if you are uninsured or underinsured, we will provide care regardless of ability to pay.

### Veteran Benefits

Many veterans are not aware or have not utilized all the benefits they are entitled to. We recognize that understanding and accessing these benefits can be complicated and cumbersome. Our knowledgeable Veteran Liaisons are committed to assisting veterans access VA and state veteran benefits. Some of the services and benefits we routinely assist with are:

- Obtaining discharge documents, medals and awards
- Enrolling in the VA healthcare system
- Applying for VA survivor benefits
- Burial in veteran cemeteries and military honors
- Obtaining a VA burial marker and Presidential Certificate
- In addition, our Veteran Liaisons perform dignified service recognition ceremonies wherever the veteran resides.

### Hospice Care Team

Because advanced illness affects much more than physical health, a hospice care team is made up of people with different kinds of training and skills.

**Doctors** work closely with hospice's medical director.

**Nurses** provide skilled care and information for patients and families.

**Home Health Aides** assist with personal needs.

**Trained Volunteers** provide companionship, emotional support and practical assistance.

**Social Workers** help patients and families deal with the emotional challenges and decisions facing them.

**Spiritual Care Team** provides spiritual support within a patient's and family's personal belief system.

**Veteran Liaison** provides care and support that reflects the contributions made by our men and women in uniform.

**Bereavement Coordinators** provide grief support and counseling for up to 13 months following the death of a loved one.

